

Ensuring Quality Care Close to Home



**Capital Campaign Project Overview** 

## **Quality Care Close to Home**

Established in 1977, West Holt Medical Services (WHMS) is a 17-bed critical access non-profit hospital which remains one of the best small, rural hospitals in North Central Nebraska.

With approximately 90 employees on staff, WHMS is one of the largest employers in the region and a significant contributor to the area's economy.

WHMS provides comprehensive, community-based healthcare to a population of more than 10,000 area residents through a primary care clinic, specialty clinic, 24/7 emergency and inpatient care, on-campus retail pharmacy, on-site diagnostic imaging, rehabilitative care and outpatient services.

As a community-owned healthcare facility, its ongoing commitment is to provide quality care close to home for children, teens, adults, senior citizens, friends and neighbors. High quality healthcare is fundamental to a thriving and competitive community and an important factor in attracting and retaining residents, businesses and industry to the area.

WHMS continually strives to improve the quality and efficiency of care it offers patients and families, always looking ahead and responding to advances and changes in healthcare.



## **Changes in Healthcare Delivery**

Medical practices have changed significantly since WHMS' current hospital was built in 1977. In the last 10 years, the inpatient rooms, nurse's station and primary clinic treatment rooms have been renovated and an outpatient therapy building has been added to the campus. These changes have positioned WHMS to add new services, new equipment and recruit employees.

The most significant change the hospital is seeing is the transition to outpatient healthcare. WHMS has experienced a rapid increase in the demand for its specialty clinic services, averaging 30 percent growth over the last four years, and this growth is expected to continue.

Although WHMS's existing facilities have served area citizens well, the current facility layout is less than optimal for its current outpatient volumes, patient convenience and staff efficiency. Specialty clinics are currently being conducted in inpatient rooms that are designed for patients staying overnight at the hospital. Patients check in at the front of the hospital and then proceed to the very back of the facility, which is difficult for some elderly and less mobile patients.

The laboratory and surgery areas have not been updated since the hospital was built in 1977. The lab's blood draw area is only able to accommodate one patient at a time and lacks privacy. The operating room is outdated and undersized according to modern standards, hindering staff efficiency, finding parts for surgical equipment and storing supplies. The latest contraction of the surgical acquipment and storing supplies.



equipment and storing supplies. The layout of these areas are inefficient for the number of patients being seen, impacting privacy and comfort.

# **Facility for Today's Healthcare**

To stay current with healthcare delivery changes and outpatient care demands, WHMS must now structure its facility accordingly. To better serve its patients and families, and ensure efficient delivery of its services, the hospital seeks to expand and renovate its campus in the following areas:

**Surgical Suite** – In order to accommodate the growth in

outpatient surgeries, a new surgical suite will be constructed on the west side of the hospital. The new surgical suite will be nearly twice as large and include a pre and post-op area, enhanced surgical lighting, an upgraded operating table and anesthesia machine. It will provide



better storage for surgical equipment, improve staff efficiency and allow WHMS to perform more procedures.



Laboratory – A new laboratory will be built in the former surgery area and will provide a more private space for multiple patients to get their blood drawn. It will also allow room for new equipment and enhance staff efficiency. The former laboratory space will become new staff offices.

#### **Primary Care Lobby**

The lobby of the primary care clinic will be remodeled to ensure ADA compliance and the clinic education room will be expanded to create a larger meeting space for board members and staff.



**Outreach Clinic** – The area at the front of the hospital that is currently occupied by administrative offices will be renovated to create an expanded, more efficient and patient-friendly specialty clinic.

A February 2016 market research study for the hospital indicated approximately two-thirds of the population WHMS serves feel they must leave the area to see a specialist, requiring them to take an entire day off from work. Fifty-eight percent of those surveyed indicated they have used a specialist within the

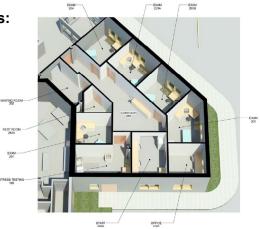


last two years. Survey participants identified the following specialties as needed at WHMS: orthopaedics, cancer/ oncology, dermatology, ear/nose/throat and pulmonology. The vast majority of those surveyed indicated they would come to WHMS if these services were provided.

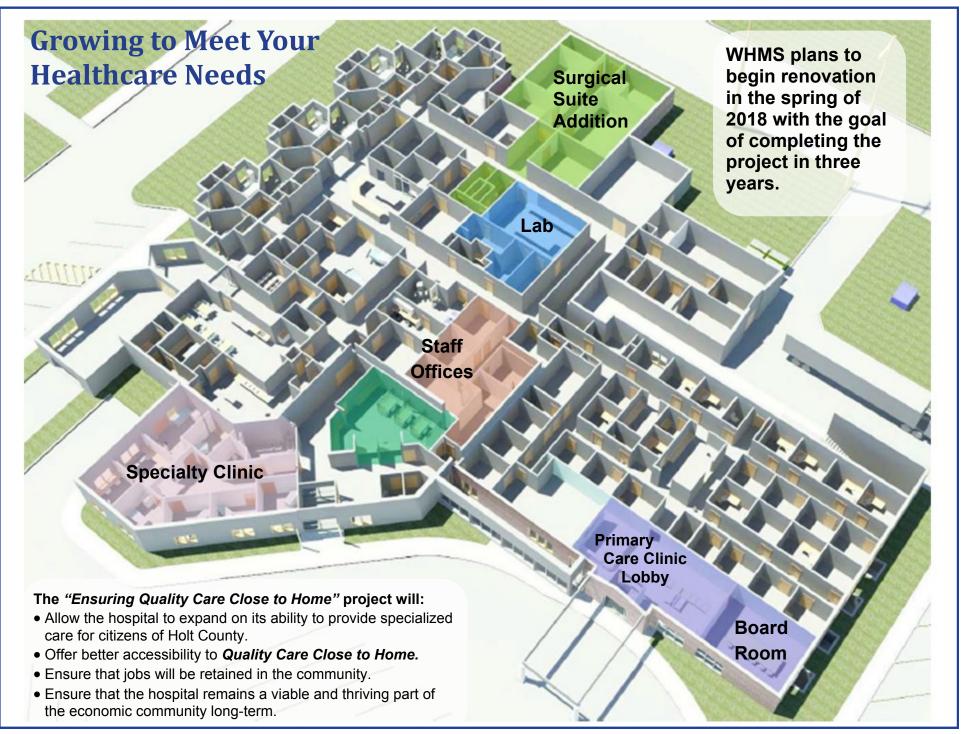
Our new specialty clinic space will house five exam rooms, a stress testing room, offices for visiting specialists and a patient lobby. This new specialty clinic will give WHMS the ability to expand its services to meet the needs of the region it serves.

### **Current Specialty Clinics:**

- Behavioral Health
- Cardiology
- Diabetes Education
- Dietician
- Endoscopy
- Foot and Ankle
- General Surgery
- Gynecology
- NUCCA Chiropractic
- Pulmonology (added in 2017)



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The cost of the renovation and expansion project for WHMS is estimated at \$3.8 million. The hospital plans to pay for the project through USDA funding, grants and philanthropic support from the region it serves.

WHMS Foundation has launched a capital campaign, "Ensuring Quality Care Close to Home," with the goal of raising \$1 million toward this project.

Gifts to the campaign are made through West Holt Medical Services Foundation, a tax-exempt, 501(c)(3) corporation. All gifts are tax deductible in accordance with Federal and Nebraska state laws.

For more information about the project or how to contribute, please contact Jessica Prussa, Foundation Executive Director, at (402) 925-1956 or prussaj@westholtmed.org.



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